



Ministry of Education - PRINCE2 Roll-out Experience

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Ministry of Education (MoE) Project Management History



- ✚ Initially three IT PMOs
- ✚ IT Project Delivery Office - Nov 06
- ✚ Pmbok hybrid - Jan 07
- ✚ PRINCE2 Roll-out - Feb 07

MoE - IT Project Portfolio

✚ Two IT Portfolios

- Infrastructure
- Applications

✚ IT Projects: 35

✚ Project Staff: 120 + Vendor staff

PRINCE2 - Roll-out Approach

Training

- Project Managers and Programme Managers
- Project Support Staff
- Senior Management
- Project Board
- Project Team Leaders

Bottom-up Approach

PRINCE2 Artefacts Customisation & Rolled-out

Project Manager Tools

- Project in a Box
- Project Server



Roll-out Challenges

- ✦ **Moving from activity (WBS) based planning to product based**
- ✦ **Moving accountability from IT (Project Manager) to Business (Project Executive)**
- ✦ **Moving from status reporting to exception & highlight reporting**
- ✦ **Managing effort impact on SU+ IP**
- ✦ **Scaling (Full vs. Light)**
- ✦ **“Making it Better”**

PRINCE2 Payback

- ✦ **Scaling and Agile (Fitness for Purpose)**
- ✦ **Product breakdown and descriptions (Better scope definition and clearer business acceptance criteria)**
- ✦ **Exception reporting produce quality (Tolerance & early threats)**
- ✦ **Stage Gates force manageable chunks of work + control**
- ✦ **Senior Management buy-in and commitment**
- ✦ **Better understanding (IP+ SU) of project investment required beforehand**
- ✦ **Project accountability moved from IT to Business**

PRINCE2 - Current Challenges



- ✚ **Project Governance (Function + size + Frequency)**
- ✚ **Product Breakdown challenging for some PMs**
- ✚ **Available skills & experience in market place**
- ✚ **SU+IP effort - “red tape” impression**
- ✚ **Management by Exception**
- ✚ **People make it happen – not the process**
- ✚ **Moving from knowledge (Theory) to applied**
- ✚ **PRINCE2 touch point with third parties (Work packages)**
- ✚ **Contracts are done in stages – 3rd parties & HR retention**
- ✚ **Quality centric approach**

Q&A



Charles Platiau / Reuters